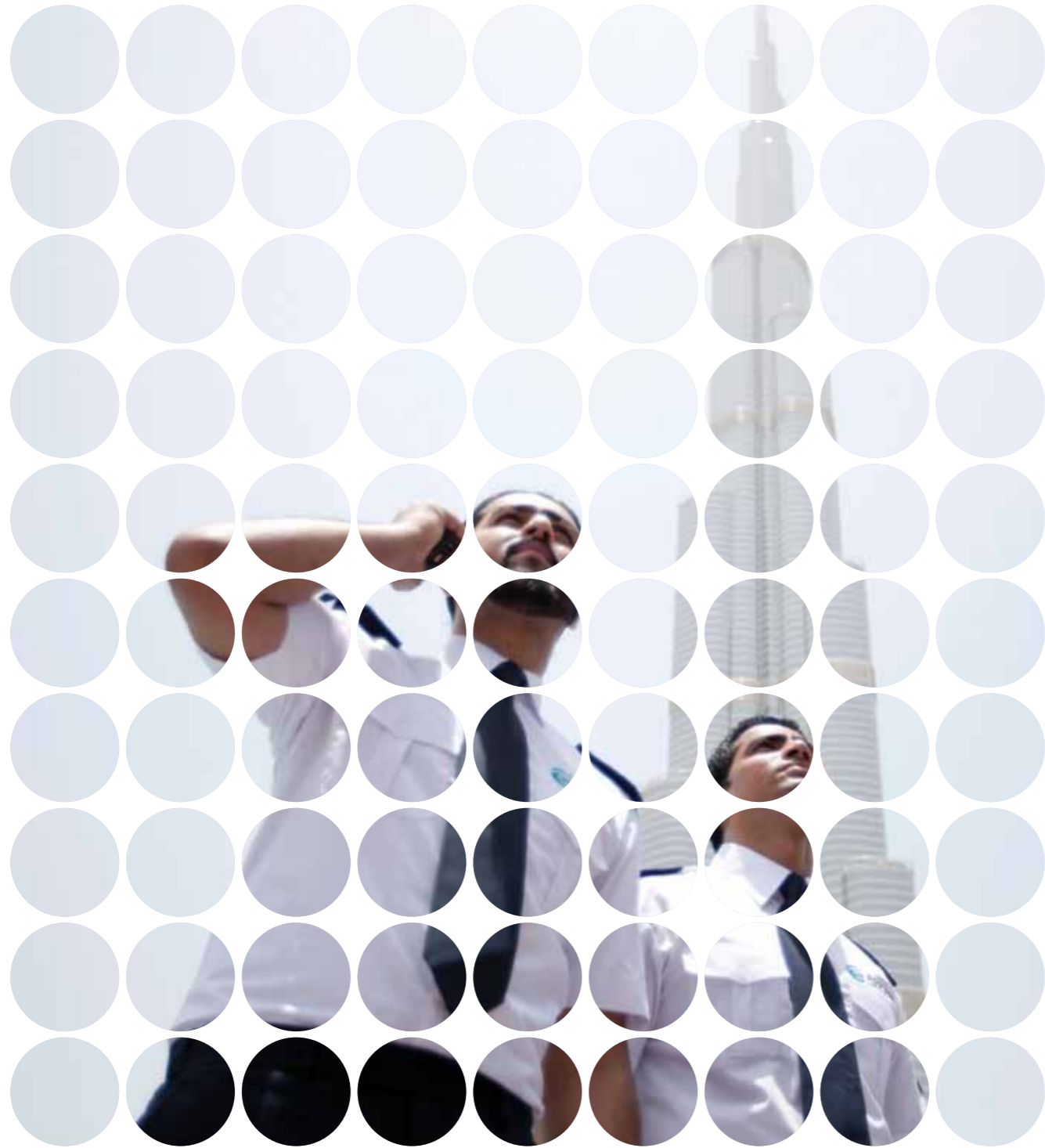




SETTING THE STANDARD IN SECURITY SOLUTIONS



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1

YOUR PARTNER FOR SAFETY

YOUR PARTNER FOR SAFETY

Safe and Secure
Expertise and Experience
Peace of Mind

QUALITY AND EXCELLENCE

People
Training and Development
Processes and Systems

SERVICES AND COMMUNITIES

Services
Communities

Your best partner in providing safe and secure environments for your communities



Founded in 2004, Arkan Security Management Solutions is one of the leading security solution providers in the UAE. Arkan offers a complete range of services to residential, commercial, retail and mixed-use developments as well as government agencies and financial institutions.

Derived from the Arabic word for "Pillars", Arkan aims to create the safest environment possible in the communities it serves, providing services from qualified and experienced personnel and supported by advanced security solutions that are unrivalled in the market. Whether you are a large organization or a community seeking security advice or to outsource security services, Arkan is equipped with the knowledge, technology and people to fulfill all your requirements.



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Services
Communities

Prompt, reliable and confidential solutions to ensure your safety and security

Arkan is proficient and experienced in all aspects of security, including security risk assessment, training, manguarding, patrolling, lifeguarding and security technology. This equips us to offer comprehensive and balanced security strategies and operations to our clients.



Our security management team is comprised of qualified and experienced security professionals from private security companies as well as security agencies/authorities such as the police and the military.

We have established long-term relationships with major governmental agencies, including the Police, Civil Defence, Emergency Services, and the Naturalization and Residency Department.



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Services
Communities

We protect our clients' assets and ensure the confidentiality of their information

Our security services operate 24/7, ensuring that there is never a moment when you and your assets are not under our attention. Through our accredited standard operating procedures, reporting mechanisms and structured quality inspection and audit programs, you are assured that your assets and information are in our safe custody. We work with local authorities to implement safety and security processes and procedures that complement the country's security policies and standards.

Arkan ensures the safety and security of approximately 6 million residential and floating population in the UAE. We manage most of the landmark developments in the UAE, actively contributing to making it a destination of choice.



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QUALITY AND EXCELLENCE

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Processes and Systems

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Communities

Our people ensure the safety and security of our clients while also achieving our business objectives

Arkan has one of the best operational recruitment processes in the region. To meet our recruitment criteria, security officers must fall within the 25-40 age group, be experienced in the security industry or have worked for law-enforcement agencies and have good communication skills. Those who pass the stringent selection process must then undergo proper security and background checks.

Arkan is the first company in the UAE to develop a ranking system for security officers, comprising five ranks. The move aims to expand career opportunities for security officers, starting from junior security officers to senior supervisors.



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Our people are equipped with the knowledge, expertise and appropriate tools to deliver security solutions

A close observation of the security industry revealed a need for appropriately trained security personnel with relevant security background and experience who fully understand customer requirements. The training requirements range from safety and security sepecific training programs to communication and customer service skills in order to provide effective services to the multi-cultural enviroment in the country.

Training is one of the most critical focus areas for Arkan within its business strategy. We have a dedicated learning & development function that focuses on establishing training programs, standards and training plans that cover all employees in Arkan.

Our Training Programs

- 145 Culture of Discipline
- Customer Service
- Communications
- Dubai Protective Systems Licensing
- First Aid
- Lifeguarding
- Site/Post Specific Training
- Fire Fighting
- CPR



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Our clients' safety and security are ensured through robust processes and systems aligned to industry standards and best practices



Our security processes are based on British standards and are ISO compliant, having achieved ISO 9001:2008 certification within the first year of our operations. This enables us to standardize our processes and operations, while at the same time giving us the opportunity to tailor security solutions to the client's security risk profile and requirements.

As part of our continuous improvement program, we carry out structured periodic inspections, risk assessments and audits and advise our clients on strategies to enhance safety and security at their premises.

3

SERVICES AND COMMUNITIES

YOUR PARTNER FOR SAFETY

Safe and Secure
Expertise and Experience
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SERVICES AND COMMUNITIES

Services
Communities

Comprehensive security solutions to providing safe and secure environments

Building & Community Security

- Reception & Visitor Management
- Access Control
- Lifeguarding
- Patrolling
- Command and Control Center Operations
- Security System Installation and Operations
- Event Security

Security Advisory Services

- Risk Assessment
- Safety & Security Audits
- Security Strategy Development and Implementation

Traffic and Parking Management

- Traffic Management
- Parking Management
- Valet Parking



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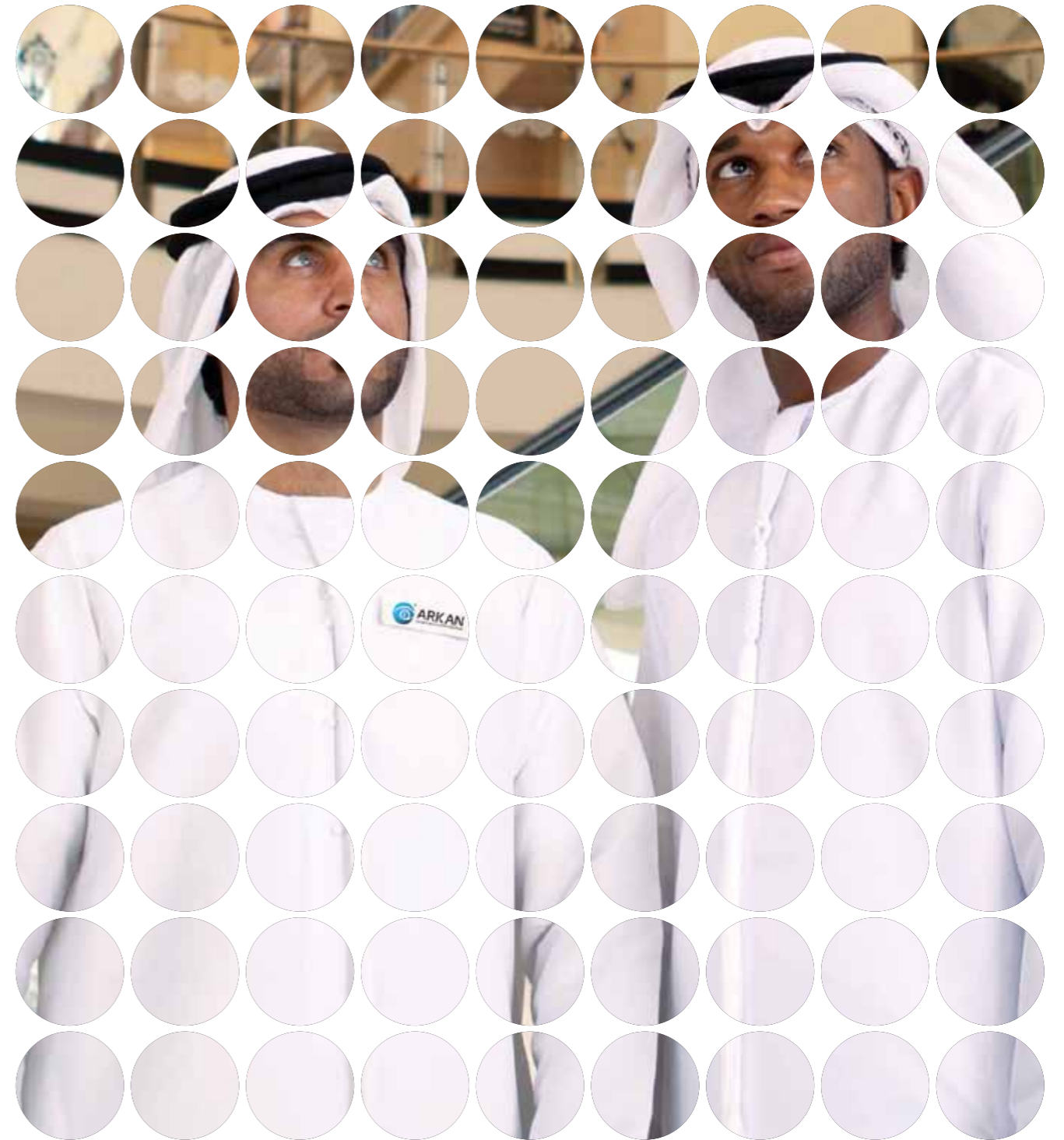
Expertise and experience across all communities

Sector Experience

- Residential
- Retail
- Commercial
- Hospitality

Key Clients

- Dubai Properties Group
- Emaar
- DIFC
- Dubai RTA
- TECOM



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